

It is a priority of the Iron County School District to resolve parent or community concerns through a timely, well-structured process. Below you will find the steps that will help us to best resolve any concerns you may have:

1. Parent identifies concern.
2. Parent brings concern to the teacher/coach.
3. If unable to resolve concern with the teacher in a reasonable amount of time, parent then contacts the principal who will investigate the concern.
4. If unable to resolve concern with the principal in a reasonable amount of time, parent contacts the appropriate district director.
5. If unable to resolve concern with the district director, parent contacts the district superintendent.
6. If unable to resolve concern with the superintendent, parent brings concern to the Iron County School Board.

Most concerns are effectively resolved within the classroom or school setting. It is our experience that the use of social media or other means to address concerns is not effective.